

# *Skeleton Coast*

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July 25, 2004

Dear Frank De Santiago:

You saved our business! When our 1969 Cadillac Hearse was hit broadside, we were devastated. Our business relies on this historic vehicle to represent us in parades, fairs, and marketing advertisement and we were told "you can't get that fixed around here" by the tow truck driver and the five auto body shops we contacted. Today's body shops pull and replace, but do not have the skills to perform this kind of work.

Frank, you and your staff have the skill of Master Craftsmen. Our job involved cutting, welding, fabricating, rust removal, fibreglassing, prepping, priming, and painting. When all was said and done, the work was flawless!

Westcoast Autobody & Painting is absolutely amazing. Whether it is the details of the paperwork, knowledge and skills of the staff, or the assistance with color selection, each is done with professionalism, courtesy, and a pride of ownership in the job that is done. We would and still do recommend this shop.

I think it is best said by one of our customers who saw us at our last show, saw the hearse and said, "Oh my god!"

Thank you once again,

**TYLER & KAREN**

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