

June 30, 2004

To: West Coast Auto Body

From: David M. Licurse, Sr.  
877 Tartarian Way  
Sunnyvale, Ca. 94087

Frank,

I wanted to take this opportunity to thank you for the great job you did on my car you recently repaired. The workmanship and quality were outstanding. The car looks as good as the day I purchased it from the dealer.

As you know, I have been taking my cars to West Coast Auto Body for the past several years. Unfortunately, several of them were involved in accidents. Your work performed has been consistently outstanding. We never had a problem with your estimates or in conflict with the insurance companies. There were never hesitations with State Farm using West Coast Auto Body. I have, when the opportunities arise, recommended West Coast Auto Body to my friends for repairs on their cars.

Thanks again for the great work.

David M. Licurse, Sr.